



# Increasing Engagement through Sophrona's Patient Portal

Ifa's partnership with Sophrona brings your practice a broad range of patient communication services. Together, we are focused on helping you improve online interaction to increase engagement through your Patient Portal.

*“Sophrona's Patient Portal is running better than we could have ever expected – working really, really well.”*

*- Cindy Gesky, Physicians Eye Care Center*








## Expect More from your Portal

The new responsive version of Sophrona's Patient Portal means a smooth transition for your practice and improved patient engagement. The latest features are designed for **greater patient usability, mobile friendliness, multi-lingual support, and increased interaction** within your Portal. Make the switch and learn how Sophrona's solutions can better prepare your practice for MIPS. [ASK US HOW >](#)

*“Our Sophrona powered patient portal provides us with the flexibility to allow patients to access their health information effortlessly. We were surprised by the number of seniors embracing text notifications which greatly increased chart views from our ifa EMR system.”*

*- Jen Rispo, Burlington County Eye Physicians*

-  Patient Usability
-  Mobile Friendly
-  Multi-Lingual Support
-  Enrollment Texting Add-On
-  Bill Pay Module Add-On



# Bill Pay Module

Bill Pay module is an add-on feature available that will allow your practice to easily accept electronic payment through a convenient, secure method. Practices using Bill Pay are collecting balances due quickly. Bill Pay takes less than a minute for the patient to enter information and payments are automatically posted through Patient Portal.

Schedule a demonstration with Sophrona to learn more. Contact Kristina Slattery - [kslattery@sophrona.com](mailto:kslattery@sophrona.com)

## Success Story

Oregon Eye Specialists upgraded to Sophrona's responsive Patient Portal in 2016. In an effort to provide a more convenient payment option to their patients, Bill Pay went live in October. By November, the practice received payments almost daily, all but three days during the month.

*“Bill Pay has clearly helped us collect more patient dollars faster. I was surprised at how quickly online payments started coming in. Within a month of going live we were receiving online payments just about daily. This is a credit to Sophrona’s good design and support throughout the implementation process.”*

-Ona S.,  Oregon Eye Specialists, PC



### Bill Pay Demonstration

Schedule a demonstration with our team to learn more about the ROI benefits of Bill Pay!

#### Contact Information

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Daily Online Payments - November 2016

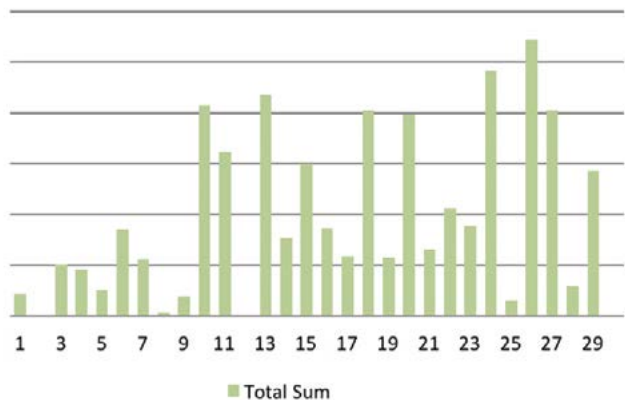


Table 1. Oregon Eye Specialists Online Bill Pay Data During First Month of Usage